
27 January 2022

Advisory Committees can meet virtually with appropriate Councillors attending via remote video link. Public access is available via a live stream video through the [Mid Sussex District Council's YouTube channel](#).

Dear Councillor,

A meeting of **SCRUTINY COMMITTEE FOR COMMUNITY, CUSTOMER SERVICES AND SERVICE DELIVERY** will be held **VIA REMOTE VIDEO LINK** on **WEDNESDAY, 2ND FEBRUARY, 2022 at 6.00 pm** when your attendance is requested.

Yours sincerely,
KATHRYN HALL
Chief Executive

A G E N D A

Pages

- | | | |
|----|--------------------------------------------------------------------------------------------------------------|----------------|
| 1. | Roll Call and Virtual Meeting Explanation | |
| 2. | To note Substitutes in Accordance with Council Procedure Rule 4 - Substitutes at Meetings of Committees etc. | |
| 3. | To receive apologies for absence. | |
| 4. | To receive Declaration of Interests from Members in respect of any matter on the Agenda. | |
| 5. | To confirm the Minutes of the meeting of the Committee held on 17 November 2021. | 3 - 8 |
| 6. | To consider any items that the Chairman agrees to take as urgent business. | |
| 7. | Air Quality. | 9 - 22 |
| 8. | Overview of Complaints – 2020/2021. | 23 - 56 |

- | | | |
|-----|--------------------------------------------------------------------------------------------------|------------------|
| 9. | Draft Terms of Reference for forthcoming Community Governance Reviews. | 57 - 100 |
| 10. | Scrutiny Committee for Community, Customer Services and Service Delivery Work Programme 2021/22. | 101 - 102 |
| 11. | Questions pursuant to Council Procedure Rule 10.2 due notice of which has been given. | |

To: **Members of Scrutiny Committee for Community, Customer Services and Service Delivery:** Councillors A Boutrup (Chair), Anthea Lea (Vice-Chair), L Bennett, R Cartwright, P Chapman, R Clarke, B Dempsey, J Edwards, S Ellis, T Hussain, C Phillips, M Pulfer, S Smith, A Sparasci and D Sweatman